

Touchscreen Quickstart



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IMPORTANT USER INFORMATION

Professional Integration

This display is a professional-grade sub-system engineered for integration into commercial and industrial environments.

Electrical Integration

To ensure safety and performance, all electrical integration, such as grounding, isolation, or power conditioning, must be performed by a qualified professional according to the specific requirements of your application and environment.

Intended Use

This component is not fault-tolerant. For specific guidelines regarding safety-critical or high-risk applications, please refer to the use-restrictions in our Terms and Conditions

Getting started

Unpack

Before installation, unpack the display, position it on a stable surface, and verify your package contains the following:

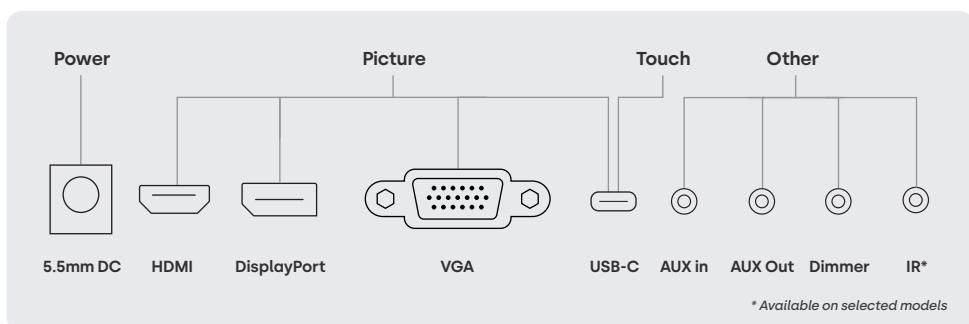
- A. Touchscreen
- B. Power adaptor
- C. Mounting kit (contents vary by model)
- D. USB-C to USB-C for video, audio, touch | USB-C to USB-A for touch only
- E. Remote control

Set Up the Display

Depending on the model, the touchscreen can be panel-mounted, VESA-mounted, mounted using brackets, or used with a stand. The display supports both landscape and portrait orientations. Screen orientation is determined by the connected source device and is not automatically adjusted by the display.

Connect the Touchscreen

To operate correctly, the touchscreen must be connected to a source that provides video and touch input.



* Available on selected models

1. **Connect power**
Connect the power adapter to the **DC input** on the display. Then connect it to a suitable power source.
2. **Connect video**
Connect your source using **HDMI**, **DisplayPort**, **VGA**, or **USB-C**.
3. **Connect touch (USB)**
Connect **USB** between the display and the source to enable touch:
 - **USB-C to USB-C**: video and touch over one cable, if the source supports DP Alt Mode + USB data. When used, do not connect other video cables.
 - **USB-C to USB-A**: touch only. Use together with HDMI, DisplayPort, or VGA for video. Skip this step if touch is already provided via USB-C.
4. **Power on**
Turn on the source device. The display will power on automatically when power or an active video signal is detected.
5. **Select input source**
If needed, select the correct input channel using the remote control or on-screen display (OSD). **Default input: HDMI**.

Touch Operation

Touch works plug-and-play when the display runs at native resolution and USB touch is connected.

- **Windows**: automatically detected
- **macOS**: UPDD driver required (see Help Center)
- **Linux**: HID-compatible; configuration may be required for non-standard setups

For product manuals, touchscreen drivers, calibration, advanced setup, and troubleshooting, visit the **Beetronics Help Center** via the **QR code on the front**.